



International Airline Employees
Federal Credit Union
138-44 Queens Boulevard, Suite 1B
Briarwood, NY 11435
Phone: 718-525-5903 Fax: 718-525-8958

Cardholder Disputed Item Statement

Name _____ Home/Cell Phone _____

Address _____ Work Phone _____

_____ Card Number _____

Type of Loss: _____ Lost _____ Stolen _____ Card was in my possession at the time the transaction(s) occurred.

I have examined the charges on my credit card and question the following transaction(s):

Merchant Name	Amount	Transaction Date
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

The following explains my dispute (check items that are applicable):

- I certify that the charge above was not made by me or by a person authorized by me to use my card, nor were the goods or services represented by the above transaction received by myself or by a person authorized by me. **(Your card will be blocked)**
- I received a price adjustment (credit slip) on the above transaction and it has not appeared on my statement. I have included a photocopy of the credit slip.
- I certify that only one transaction was made with the above referenced merchant. On my statement, the same merchant has processed a second charge to my account, which I neither participated in nor authorized. **(Your card will be blocked)**
- I certify that I participated in the above transaction, but have not received the merchandise. (Describe your attempts to resolve the matter with the merchant as well as the expected date of delivery on the additional space provided.)
- I certify that I participated in the above transaction, but have returned the merchandise/cancelled services on _____ (date) per the merchant instructions and have not received credit. (Merchant cancellation policies may apply; please provide full details on the additional space provided.)
- I contacted the merchant on _____ and cancelled the recurring membership/insurance.
- I contacted the merchant on _____ and cancelled my reservation.
 - o My cancellation number is _____.
 - o I was not given a cancellation number.

